### Half year financial report January-June 2018

Investor presentation



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### Disclaimer

In this presentation, all forward-looking statements in relation to the company or its business are based on the management judgment, and macroeconomic or general industry data are based on third-party sources, and actual results may differ from the expectations and beliefs such statements contain.



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- Strategic Business Units
- Proceeding of the efficiency program and strategic actions
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### Tikkurila in brief



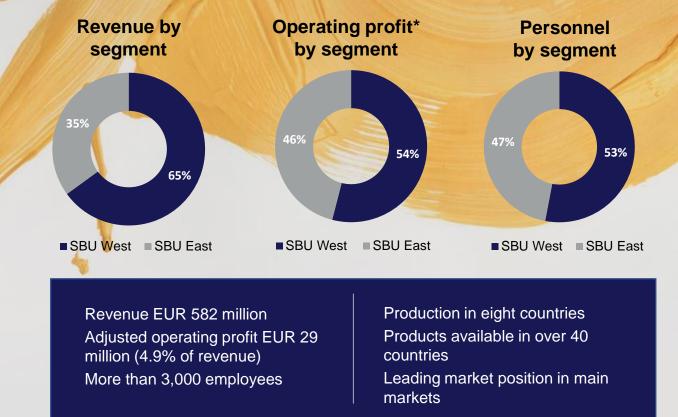
#### Tikkurila – Sustainable Nordicness

Tikkurila is a leading Nordic paint company with expertise that spans decades. We develop premium products and services that provide our customers with quality that will stand the test of time and weather.

We operate in around ten countries and our 3,000 dedicated professionals share the joy of building a vivid future through surfaces that make a difference.

In 2017, our revenue totaled EUR 582 million. The company is listed on Nasdaq Helsinki.

Nordic quality from start to finish since 1862.



\* Adjusted, excl. Group items



### **Our end-customers**

# CONSUMERS 50%\* PROFESSIONALS 35%\*

INDUSTRY 15%

\*Tikkurila estimate

### **Our locations**

Production units in 8 countries Sales units in 12 countries Training centers in 10 countries

Production, distribution center, sales

 $\bigcirc$  Distribution center, sales

Training center



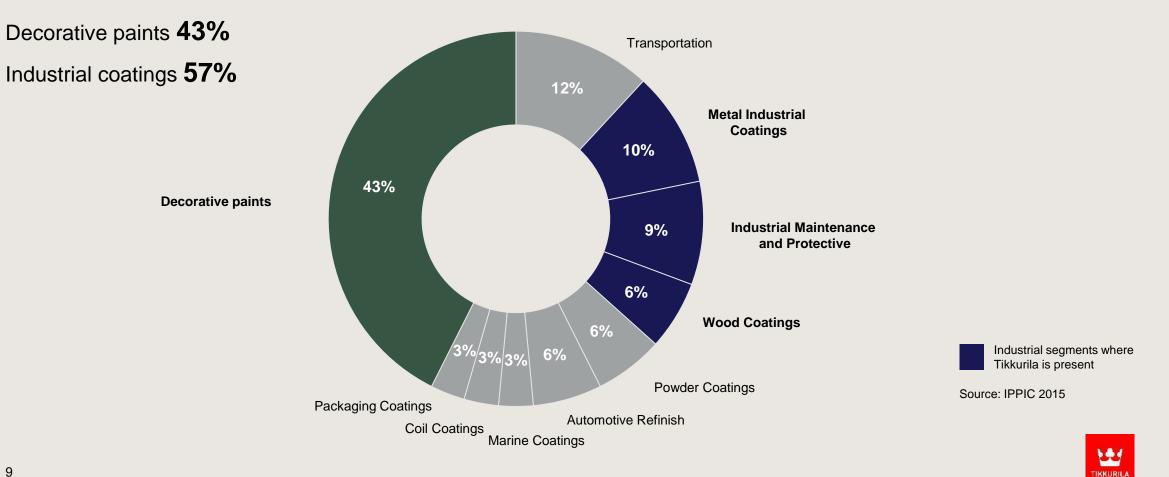
### Tikkurila is the market leader in decorative paints



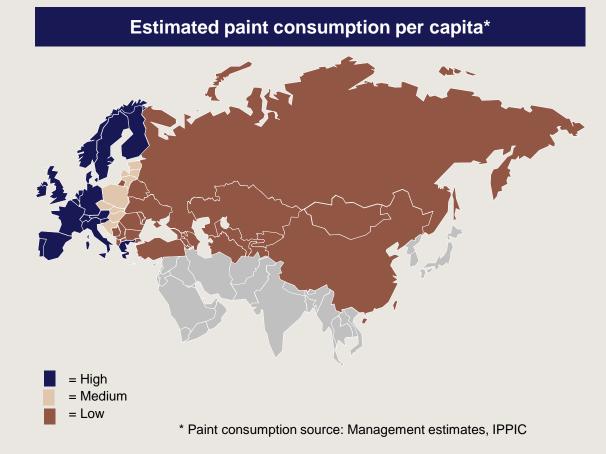
Source: SVEFF (Sweden, value), Chem-Courier (Russia, volume), Association of Finnish Paint Industry (Finland, value), IBP Research (Poland, volume)



### Value of the global paints and coatings market; USD ~130 billion



#### Paint consumption and demand structure



#### Factors impacting paint demand

- Living standards
- Local habits and painting methods
- Construction styles and available materials
- Trends in interior decoration, colors etc.
- Level of activity in new construction, renovation and industry
- Functional paints

Markets in Western Europe mature, growth opportunities in areas with increasing income per household

Tikkurila has an established presence in areas with expected growth in consumption per capita and increasing demand for premium products



### Long term financial development

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#### MEGATRENDS

- Urbanization
- Climate change
- Growing middle class
- Digitalization

### Tikkurila strategy 2022

#### MISSION

Nordic quality from start to finish.



SUSTAINABILITY PROMISES

#### **STRATEGY**

We offer competitive surface treatment solutions, and are committed to improving the overall user experience and efficiency of our customers.



#### We drive our portfolio towards maximized performance with minimum environmental impact.

#### FOCUS AREAS

Pleasant and professional customer journeys.

Unified customer segment specific portfolio.

More efficient use of resources.



#### We improve and protect air quality.

We drive at better resource efficiency.

We are an active partner in our communities.

VALUES

We are trustworthy.

We are innovative.

We are professionals.

#### VISION

Surfaces that make a difference.



#### Strong and well-established brands



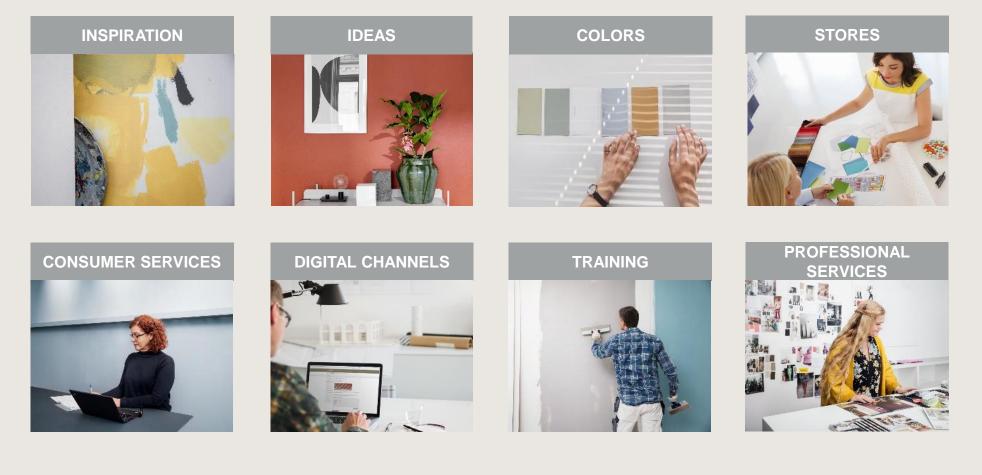
Strategic international brands

#### Strategic regional or local brands

#### Tactical regional or local brands



#### We help our customers to succeed in surface protection





### **Distribution channels**

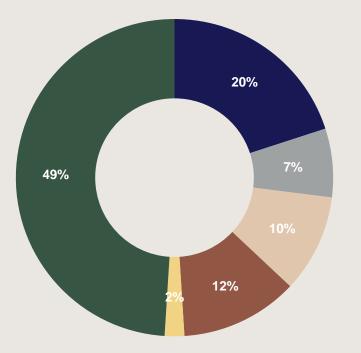


\* Only in some markets \*\* Big boxes, specialized paint shops



### Tikkurila's ownership on June 30, 2018

- Number of shareholders ~20,000
- Foreign ownership in Tikkurila has increased
- Largest registered shareholders: Oras Invest Oy (18.1%), Varma (5.7%), and Mandatum (3.7%)



Private companies
Financial and insurance institutions
Public sector organizations
Households
Non-profit organizations
Foreigners and Nominee registered



#### **Development during the review period**

### Second quarter highlights

- Euro-denominated revenue decreased by 5%, but grew by 3%, excluding currency effects and divestments.
- Sales volumes increased in all key countries.
- Adjusted operating profit increased by 8%. Fixed expenses decreased. Sales price increases were not sufficient to compensate for the higher raw material costs.
- Efficiency program is proceeding as planned. Additional actions are coming for the latter yearhalf.



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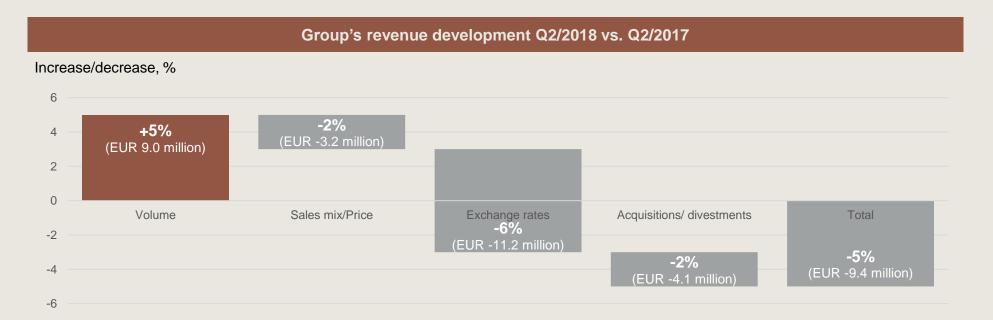
### **Review period key figures**

EUR million	4-6/2018	4-6/2017	Change %	1–6/2018	1–6/2017	Change %	2017
Revenue	173.7	183.2	-5.1%	303.8	320.2	-5.1%	582.4
Adjusted operating profit	21.5	20.0	7.8%	25.1	25.2	-0.2%	28.8
Adjusted operating profit, %	12.4%	10.9%		8.3%	7.9%		4.9%
EBIT	21.2	20.0	6.0%	21.1	25.2	-16.1%	19.3
EBIT, %	12.2%	10.9%		7.0%	7.9%		3.3%
EPS, EUR	0.35	0.28	22.9%	0.30	0.41	-26.7%	0.24
ROCE, %, rolling	5.0%	12.9%		5.0%	12.9%		6.3%
Cash flow after capital expenditure	-6.5	-33.4	80.6%	-52.1	-63.9	18.5%	4.4
Net interest-bearing debt at period-end				157.3	157.2	0.0%	90.1
Gearing, %				104.6%	83.3%		50.2%
Equity ratio, %				28.1%	34.8%		42.0%
Personnel at period-end				3,030	3,228	-6.1%	3,037

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### **Revenue: clear headwind from currencies**

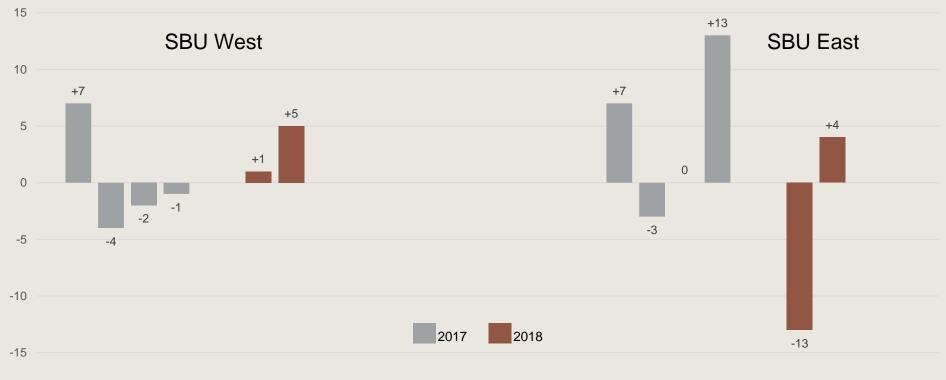
EUR million	4–6/2018	4–6/2017	Change %	1–6/2018	1–6/2017	Change %
Revenue	173.7	183.2	-5.1%	303.8	320.2	-5.1%





#### **Volumes are increasing**

Sales volume development by quarter, effect on revenue, % change from the comparison period





### Delivery reliability improved, new ERP system brings benefits

Enables to harmonize functions and processes in the new, centralized organization and leading model

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Harmonizes the systems and key processes

Increases transparency and improves reporting, which enables more efficient and faster steering

Provides capabilities to increase efficiency and further harmonize operations

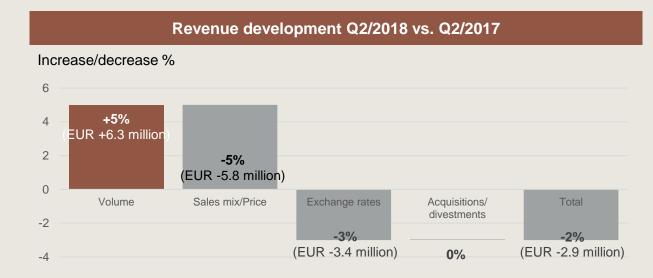
Risk management: previous systems were at the end of their life cycle



### **Strategic Business Units**

### **SBU West Q2/2018**

EUR million	4–6/2018	4–6/2017	Change %	1–6/2018	1–6/2017	Change %	1-12/2017
Revenue	115.1	118.0	-2.5%	215.5	216.9	-0.6%	379.8
Adjusted operating profit	16.2	15.5	4.5%	23.5	22.6	4.1%	18.1
Adjusted operating profit %	14.1%	13.2%		10.9%	10.4%		4.8%



#### Q2/2018 highlights

- Revenue remained unchanged excluding the currency effect
- Sales prices were increased but not enough to compensate the raw material inflation
- The unfavorable sales mix was due to distribution channel changes in Sweden and growth of the relative share in professional and industry customers
- Reduced fixed expenses improved profitability



### **SBU East Q2/2018**

EUR million	4–6/2018	4–6/2017	Change %	1–6/2018	1–6/2017	Change %	1-12/2017
Revenue	58.7	65.2	-10.0%	88.3	103.3	-14.5%	202.6
Adjusted operating profit	6.8	6.4	6.3%	4.1	5.4	-23.6%	15.2
Adjusted operating profit %	11.7%	9.9%		4.7%	5.2%		7.5%



#### Q2/2018 highlights

- Revenue increased by 8% excluding the currency effects and divestments
- Sales prices were increased but not enough to compensate the raw material inflation
- The relative share of premium products of sales increased
- Increased sales volumes, hikes in sales prices and favorable sales mix development had a positive effect on profitability

### Proceeding of efficiency program and strategic actions



#### The way forward: clarity, direction, focus

#### **EFFICIENCY**

- Structure and processes
- Production footprint
- Harmonization of portfolio and operations
- Sourcing

#### GROWTH

- Sales price increases
- Market growth
- Common sales processes

#### LEADERSHIP AND UNIFIED CULTURE

- Direction and expectations
- Continuous improvement
- Performance management and measurement

#### SHORT TERM

#### STRATEGY

"Surfaces that make a difference"

- Positioning in the market
- Changes in the operating environment
- Strategic choices
- Innovations

#### **CORPORATE CULTURE** Based on values and sustainability

ERM

NGE

VALUE PROPOSITION Nordic quality from start to finish" VALUES

We are trustworthy

We are innovative

We are professionals

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# Absolute and relative share of fixed expenses of revenue has increased

EUR million % of revenue 250 40% 216 38% 206 204 204 201 198 Aiming at EUR 30 million 200 36% 37% savings in fixed expenses 34% 35% 34% 150 32% 33% 32% 30% 30% 100 28% 26% 50 24% 22% 0 20% 2012 2013 2014 2015 2016 2017 2018 2019 2020

Development of Tikkurila's fixed expenses and cost savings from the efficiency program



### **Program to boost profitability**

1. Fixed expenses	<ul> <li>Tikkurila's planned headcount reduction will be around 15 percent, i.e. 500 employees, compared to the end of 2017.</li> <li>Other fixed expense reduction</li> </ul>
2. Optimizing the production network	Tikkurila has implemented several actions relating to optimizing production and logistics, and more are planned for the future. The factory project in Russia is progressing according to schedule.
3. Harmonizing the portfolio	Optimization of manufacturing formulas, raw materials and SKUs is underway at Tikkurila, the goal is to reduce the number of product titles by half by 2020, including the divestment of business operations.
4. Streamlining sourcing	Tikkurila has many opportunities to streamline both direct and indirect purchases. Other goals include reducing committed capital and seeking alternative raw materials and suppliers to boost competitiveness.
5. Sales management	The efficiency of sales management will be improved by introducing digital sales monitoring and management solutions, and through the automation of services.



#### Difficult actions are needed to improve competitiveness

#### Planned personnel reductions

As the result of closing down and divesting certain business operations and other headcount cuts, Tikkurila estimates that its personnel will be reduced by 15 percent, i.e. by 500 employees, compared to the end of 2017.

- Divestments and closing down of businesses -250 employees
- Estimated additional headcount reduction need -250 employees

The reductions are planned for 2018.

Tikkurila will begin the processes relating to the planned reduction in headcount in the forthcoming weeks. Different procedures and schedules will be used depending on the country in question.



#### EUR 30 million efficiency program will be implemented in 2018 – benefits will be visible in total in 2019

EUR 10 million in savings, to be realized in 2018 and 2019	EUR 20 million in savings, to be realized in 2019	Continuous improvement
<ul><li>Initiative:</li><li>Divestment of the Balkan business operations</li></ul>	<ul> <li>Initiative:</li> <li>All in all around 15% lower headcount in</li> </ul>	Initiative: <ul> <li>Optimization of the production network</li> </ul>
<ul> <li>Closing down the German business operations</li> <li>Closing down the factory in Stary Oskol, Russia</li> </ul>	<ul> <li>comparison to the year-end 2017, incl. divestments</li> <li>Other fixed expense reduction</li> <li>Improved sales management efficiency</li> <li>Streamlining sourcing</li> </ul>	<ul> <li>Improved sales management efficiency</li> <li>Streamlining sourcing</li> <li>Optimization of the portfolio (raw materials, formulas, SKUs)</li> </ul>
Costs: • Closing down the operations in Germany and planned headcount reductions are estimated to amount to approximately EUR 10 million costs affecting comparability in 2018	<ul> <li>Optimization of the portfolio (raw materials, formulas, SKUs)</li> </ul>	<ul> <li>Process development and enhanced automatization</li> </ul>



### Efficiency program and strategy progressing

- 1. Structural and organizational change
- 2. Plan to construct a new factory in the St. Petersburg
- 3. Initiating the efficiency program

2017

4. Updated strategy

- 1. Divestment of the Balkan business operations
- 2. Initiating the optimization process of raw materials, formulas and SKUs
- 3. Clarification of roles and responsibilities

H1 2018

- 1. Closing down the German business operations
- 2. Closing down a factory in Russia (Stary Oskol) and other optimization of the production network
- 3. Planned Group-wide headcount reductions
- 4. Streamlining sourcing
- 5. Improving sales management efficiency
- 6. Unified culture

H2 2018

STRATEGY "Surfaces that make a difference"

- . Strategic choices (taking changes in the operating environment into account)
- 2. Innovations
- 3. Continuous improvement
- 4. Sustainability in the core of our operations

2019 →



A.

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#### Good prerequisites to return to profitable growth



#### WELL-KNOWN BRANDS

According to external surveys, Tikkurila Group's strategic brands are either the best known or among the best-known paint brands in their respective market areas.



#### STRONG MARKET POSITION

Tikkurila is the market leader in decorative paints in Russia, Sweden, Finland and the Baltic countries.

E470 Lumikki

#### SKILFUL EMPLOYEES AND HIGH CUSTOMER SATISFACTION

#### The NPS

(Net Promoter Score) measured in a survey was very high. Positive feedback was especially given for our customer service and the quality of our products.



#### INSPIRING VISION AND MISSION

Surfaces that make a difference.

Nordic quality from start to finish.

## Focusing on improving customer experience, differentiating with successful end-result

Customer segment	Share of revenue <sup>1</sup>	Key market trends	actions conducted in 2018
CONSUMERS		<ul> <li>Simplicity, easiness, digital solutions</li> <li>Sustainability</li> <li>Share of private labels increasing</li> </ul>	<ul> <li>Increasing customer understanding</li> <li>Updating brand strategies</li> <li>Integrated marketing campaign to support exterior paint growth</li> <li>Positioning and packaging renewal (Beckers)</li> <li>Developing and implementing new retail concepts</li> </ul>
PROFESSIONALS	35% .	<ul> <li>Volume growing due to urbanization and growing middle class</li> <li>Higher price sensitivity</li> <li>New generation painters, digital solutions</li> </ul>	<ul> <li>Increasing customer understanding through customer segmentation</li> <li>Clarifying ProClub service concept</li> <li>Launching renewed mineral façade products</li> <li>Launching new façade 760 color collection</li> </ul>
INDUSTRY	<b>15%</b> :	<ul> <li>Metal infrastructure, PC (protective coatings) and power generation demand growing</li> <li>Certified painting systems required</li> <li>High price competition and complex customer needs in general Industry</li> <li>OEM and interior wood segments</li> </ul>	<ul> <li>Developing distribution network</li> <li>Developing key accounts</li> <li>New functional coatings (fire protection, anticorrosion, weather durability)</li> </ul>

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#### Surfaces that make a difference: Sustainability promises for 2018–2022



WE DRIVE OUR PORTFOLIO TOWARDS MAXIMIZED PERFORMANCE WITH MINIMUM ENVIRONMENTAL IMPACT. WE IMPROVE AND PROTECT AIR QUALITY WITH OUR PRODUCTS AND PROFESSIONAL SERVICES.

WE DRIVE AT BETTER RESOURCE EFFICIENCY WITH QUALITY, SAFETY AND DURABILITY ON TOP OF OUR MINDS.

WE ARE A RESPONSIBLE AND ACTIVE PARTNER IN OUR COMMUNITIES.



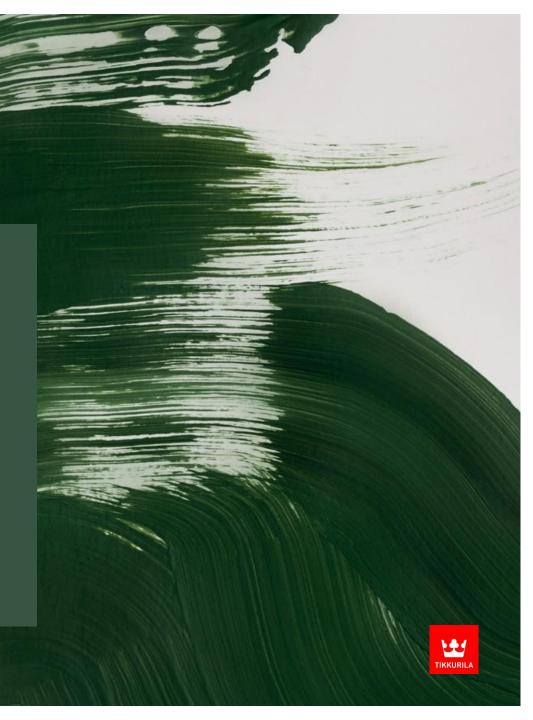
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### **Conclusions and outlook**

### Conclusions

- Program to boost profitability is proceeding as planned, significant actions planned for the latter year-half
- Market outlook is fairly good for the rest of the year, positive volume development is expected to continue
- Raw material prices are anticipated to continue to rise, we will continue to increase our own sales prices



#### **Guidance for 2018 intact**

#### EUR million % 800 12 11.1 11.0 10.4 10.1 10.1 9.7 9.4 10 600 584 8 400 6 200 2 0 2012 2014 2015 2016 2010 2011 2013 2017 Revenue Adjusted operating profit, %

#### Revenue and profitability of Tikkurila 2010–2017

#### Outlook and guidance for 2018

The market outlook for the current year is relatively good, although uncertainty has increased in the housing market. Economic growth is anticipated to continue in Tikkurila's key markets and consumer confidence is high. The importance of professional segment is on the rise which will affect the sales split of the Tikkurila Group. The identified problems with the deployment of the ERP system have mostly been resolved, and inventory levels have been significantly raised in order to ensure deliveries.

The prices of raw materials and packaging materials are anticipated to continue rising during the remainder of the year. Some challenges with availability may also still occur. In order to compensate for increased costs, Tikkurila will continue to raise its sales prices and to take action to boost profitability.

#### Tikkurila's revenue is expected to remain at last year's level and adjusted operating profit to improve.

### Appendix

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### **Tikkurila Strategic Business Units (SBU)**

	SBU West	SBU East
Operational area	Sweden, Denmark, Norway, Finland, Poland, Germany, Estonia, Latvia, and Lithuania	Russia, Central Asian countries, and China. Furthermore, this SBU is responsible for the exports to approximately 20 countries.
Production sites	Nykvarn, Sweden Lunderskov, Denmark Vantaa, Finland Debica, Poland Ansbach, Germany Tallinn, Estonia	St. Petersburg, Russia Stary Oskol, Russia Almaty, Kazakhstan
Current demand structure	Premium and medium price and quality segment products	Economy price and quality segment products
Expected demand structure	Premium and medium price and quality segment products	Premium price and quality segment products expected to rise
Competitors	Akzo Nobel, PPG, Flügger, Jotun, Sherwin-Williams, Teknos, Nor-Maali, Sniezka	Akzo Nobel, Lakra-Sintez, Empils, ABC-Farben, Meffert, Caparol
Distribution channels	<b>Deco</b> : DIY retailers, independent retailers, Alcro professional stores, wholesalers <b>Industry</b> : direct sales, Tikkurila Industrial Paint Service	<b>Deco:</b> DIY retailers, independent retailers, wholesalers <b>Industry:</b> direct sales, Tikkurila Industrial Paint Service

	SBU West key facts	SBU West locations
Operational area	Sweden, Denmark, Norway, Finland, Poland, Germany, Estonia, Latvia, and Lithuania	
Revenue 2017	EUR 379.8 (395.2) million, 65% of Group	
Adjusted operating profit 2017	EUR 18.1 (45.3) million, 54% of Group*	
Employees	1,605 (at year-end)	Oslo Nykvarn Vantaa
Production sites	Nykvarn, Sweden; Vantaa, Finland; Debica, Poland; Ansbach, Germany; Tallinn, Estonia; Lunderskov, Denmark	Copenhagen Talling
Development in West	<ul> <li>1862 Tikkurila founded in Finland</li> <li>1865 Beckers founded in Sweden</li> <li>1906 Alcro founded in Sweden</li> <li>1930 Customer training started in Finland</li> <li>1958 Color card development and color advisory service started in Finland</li> <li>1970 Monicolor tinting system launched in Finland</li> <li>1992 Paint production started in Estonia</li> <li>1995 Sales company established in Lithuania</li> <li>2000 Maalilinja customer helpline launched in Finland</li> <li>2001 Acquisition of Alcro-Beckers in Sweden</li> <li>2002 Customer training center Paletti opened in Finland</li> <li>2003 Customer training center Paletti opened in Finland</li> <li>2004 Avatint tinting system launched</li> <li>2005 Avatint tinting system launched</li> <li>2016 Acquisitions of ISO Paint Nordic and KEFA Drytech</li> </ul>	Lunderskov Ansbach Debica

	SBU East key facts		Development in SBU East
Operational area	Russia, Central Asian countries, and China. Furthermore, this SBU is responsible for the exports to approximately 20 countries.	1970s 1994 1995	Sales company in Russia First western paint factory opened in St. Petersburg
Revenue 2017	EUR 202.6 (176.8) million, 35% of Group	1998	Sales company OOO Tikkurila Coatings established
Adjusted operating profit 2017	EUR 15.2 (13.4) million, 46% of Group*	2004 2006	Acquisition of Kolorit in Ukraine Acquisition of Kraski Teks
Employees	1,409 (at year-end)	2006 2007 2008	Sales company established in Kazakhstan Sales company established in China Sales company established in Belarus
	St. Petersburg, Russia (3)	2009	Completion of logistic centre in Mytishchi, Moscow region and new water-borne production lines to Obukhovo site in St. Petersburg
Production sites	Stary Oskol, Russia	2011	Divestment of the powder coatings business
	Almaty, Kazakhstan	2011	Acquisition of the business of Serbian Zorka Color
		2012	Expansion of sales and ware house network in Russia
		2015	New factory opened in Almaty, Kazakhstan focusing on water-borne



Expansion of sales and ware nouse network in Russia
New factory opened in Almaty, Kazakhstan focusing on water-borne
products
Divestment of subsidiaries in Ukraine and Belarus
Divestment of Serbia and Macedonia

2016

2018

\* Excluding Group items



#### **Investor and media contacts**



Elisa Markula



Jukka Havia CFO



Minna Avellan Director, Communications and Investor Relations <u>minna.avellan@tikkurila.com</u> Tel. +358 40 533 7932



